


Raketu Voice

from any browser, NO download, any OS (MAC, Linux, Win)

What is Raketu Voice: Raketu Voice is web-based program- NO download! It will allow you to make PC-PC call, PC-PC video call, RakOut call, RakWeb call, Send SMS, IM messaging, all from this Raketu Voice is good for any OS (Win, MAC, Linux...)

Before using Raketu web-program, make sure you have the latest version of flash installed on your computer. You can download it from here <http://get.adobe.com/flashplayer/>

How to access Raketu Voice:

1. from www.Raketu.com website - in upper right corner of Raketu website is a button called - "Make Call"  This button will open small window, you can close the browser and use only this small window. Make sure you allowed popups.
2. from any browser directly - If you will use Raketu Voice from this link, you will have to have the browser opened. www.Raketu.com/RaketuVoice



Configuration:

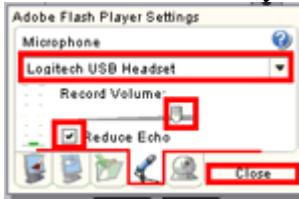
1. Click on the Configure Settings button .
2. In the settings window, click "Allow" and check the "Remember" Box.



3. Click "Close".


Additional microphone configuration of microphone:

1. You can also check your microphone settings. Activate the microphone tab:



Functions and types of calls you can do:

Add Raketu Contact:

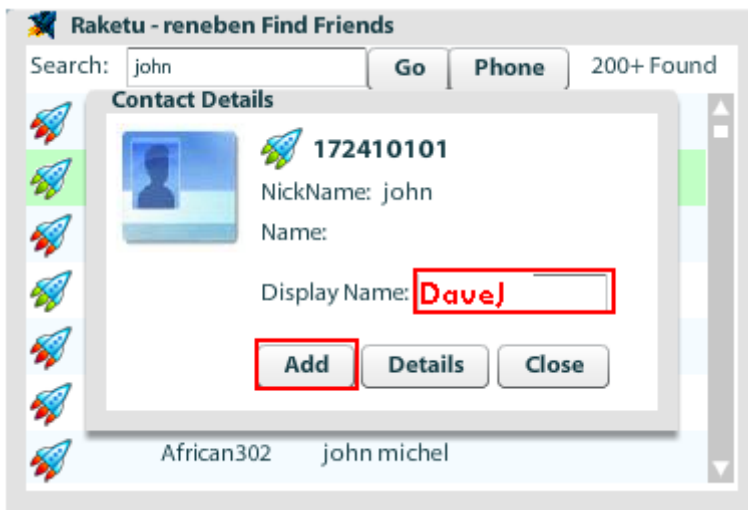
1. Click on the contact button . This will open contact window. Type RakID you are looking for or Name and click on GO



2. Click on name you were looking for. By clicking on the line, it will open a adding window.



3. Rename the contact what you want it to display in your Raketu contacts and click ADD.



4. Now your friend have to authorize the request and then you will see each other online.
5. You can also add contact from Raketu.com website. Login to Raketu and click on link „friends“


Answer Raketu request to be added:

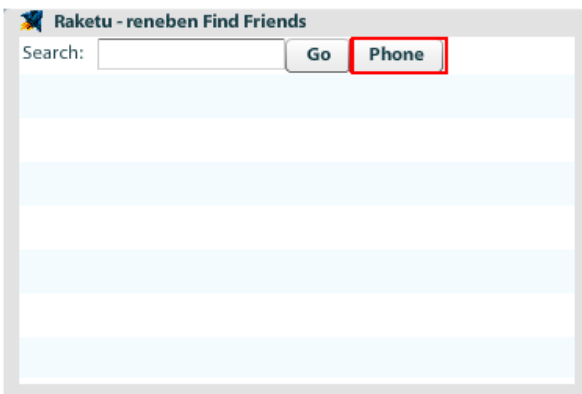
1. If you answer the request, you will authorize your friend and you will see each other online. Then you can make video calls, PC-PC calls or IM. Click on the icon next to the flashing text requesting to be added.



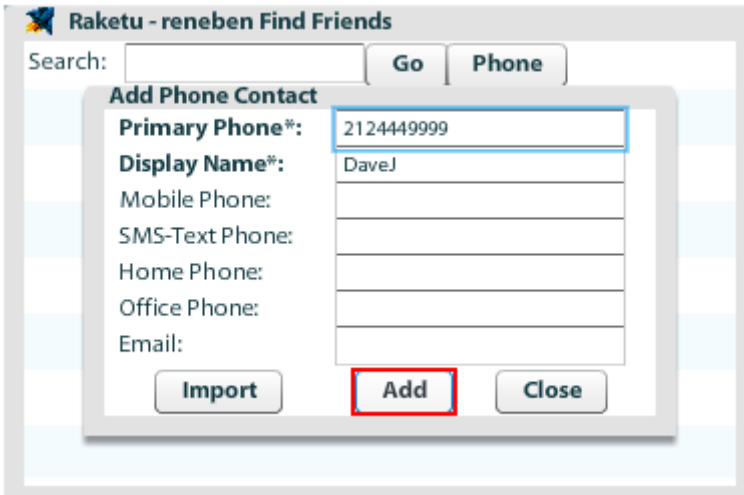
2. You can also add contact from Raketu.com website. Login to Raketu and click on link „friends“. In the friends page, see the part for „requesting“ select and click on the add button.

Add Phone Contact:

1. Click on the contact button . This will open contact window. And click on Phone button.



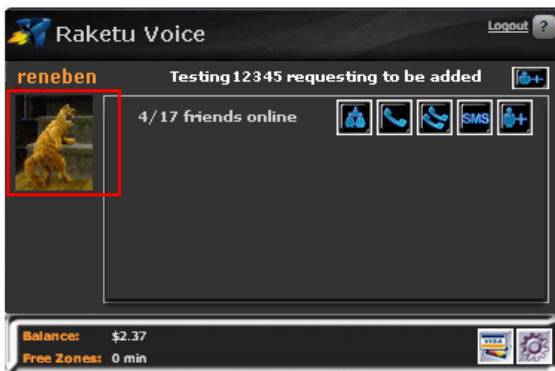
2. Enter the phone number with area code. If the number is outside of USA or Canada, then use 011 prefix and country code.



3. **IMPORT your contacts:** You can import phone contacts from your yahoo, hotmail, gmail, outlook, iPhone, BlackBerry...anywhere. Go to Raketu.com and login. Click on the link „Friends“ located under the avatar. This will open add contact page. On the top of this page you will see link IMPORT contacts, follow the instructions.


Add Avatar:

Double click on the Avatar area. This will open webpage where you will add your avatar. To see your avatar you will have to log off and then login again.



PC-PC calls or Video calls or IM chat:

In order to make PC-PC call/Video call you and your friend have to be registered with Raketu. You have to authorize one another to see eachother online. This can be done in the Raketu website (no download) or from Raketu program.

1. To start PC-PC call/Video call click on this button  to open new tab. Highlight friend who is online and click on the call button. You can also initiate a IM chat from here, by clicking on this

button. 



2. Select the contact you want to call PC-PC and click on the call button. **You will not hear ringing, but you will see the counter counting seconds.** This means the call is ringing on the other side.



3. If none of you have webcam, you will see your friends avatar during the call. If both of you have webcam, you will see one another. If only one of you have webcam, you will see only one way.



- To make the video bigger, if you need to see your friend better, just click on the video once and it will enlarge. Click again and it will get smaller.



click once to enlarge



click once to make small again.





- End call by clicking on the red button.

Answer PC-PC call, video call or IM chat:


If you answer pc-pc call, video call or IM chat, you will click on the small button next to the flashing text located in the upper part of the window.



RakOut calls:

1. In order to make RakOut call click on the RakOut call button 
2. Enter the phone number you want to call and click on the call button: 




3. If you entered the phone numbers (can be done in the website or in Raketu program), then you just select the number from drop down menu.
4. You can also IMPORT your address book. (Login to website see the instruction under friends link)
5. If you need the key board, just click on the icon to see the keyboard. 



6. To see the rates of the call, click on the rate button  Note that RakWeb calling has different rates than RakOut calls.

RakWeb calls:


1. In order to make RakWeb call (call back type of call, no headsets needed) click on the RakWeb call button 
2. Enter or select your phone number (if you do not want to enter the number everytime you make call, fill your private number in your Raketu profile and then you will be able to select your phone number

from the drop down menu). Then enter/select your friends number and click on the call button:






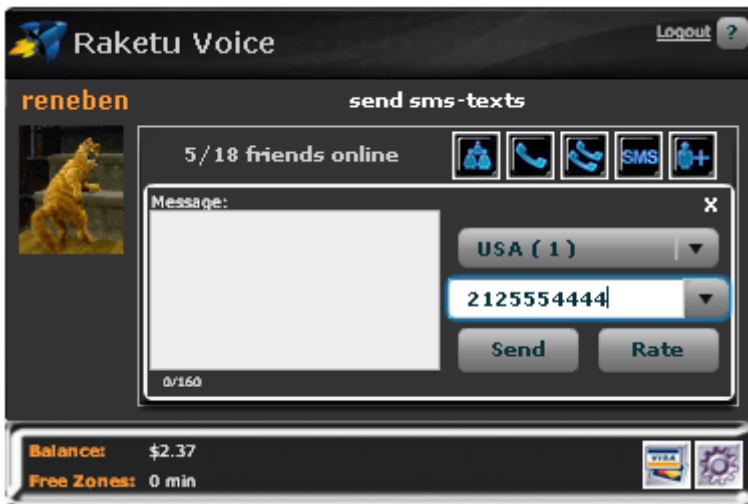
3. Your phone will ring, you pick up, then you will hear your friends phone ring.



4. Note that RakWeb calling has different rates then RakOut calls. Always check the rates in the rate tables or by clicking this button 

Sending SMS:

1. In order to make send SMS you click on the SMS button. 
2. Select country where you are sending the SMS to, enter the phone number (starting with area code, do not enter the country code here- you already selected the country), enter the SMS text and click on Send button. 
3. To see the rate for the SMS click on the rate button 



How to dial phone numbers:

- **US or Canada numbers** (AreaCode + the number) for example New York: **212xxxxxxx**
- **All other countries** (phone numbers outside US or Canada) (011+CountryCode+AreaCode+the number) for example London: **01144xxxxxxxxxx**